SAMPLE REPORT — Fictional people, companies and times, shown to illustrate what Recall24 records.

RevokeMail Recall24

Recall24 · Incident report

Generated 2026-11-03 10:02:15 UTC

Incident RM-7F3A2C

ACCESS REVOKED

Access was revoked 12 min 20 s after sending, before the message was opened through Recall24.

MESSAGE

Subject	Payroll October 2026 – all employees
Recipient	a.berg@outlook.example
Sender	Sara Jensen · sara.jensen@nordvik-accounting.example
Sent	2026-11-03 09:14:22 UTC
Recall window	24 hours, until 2026-11-04 09:14:22 UTC
Attachment	Yes (1 file)
Delivery	Not tracked by Recall24 (sent by the sender's own email account)

ACCESS

Opened through Recall24	No
Files downloaded	No
Access revoked	Yes, 2026-11-03 09:26:42 UTC
Current status	Access revoked
Recall reason	Wrong recipient · "Please delete it, the correct file goes to the right person."

CONTENT

Hi all,

Attached is the October payroll for all employees. Please check your own line and let me know by Wednesday if anything looks wrong.

Best regards,
Sara

Kept under Nordvik Accounting's rule until 2027-02-01 09:26:42 UTC (company setting, off by default). Only the sender and the company's compliance contacts can see it. The recipient lost access at the recall.

Text fingerprint	SHA-256 9768e34715931e0e1c2d2909275ac69e2b975ec76aa3d8e513d8e86d714c8995
File	Payroll_October_2026.xlsx · 48 KB SHA-256 bb5267fe6a5c3d3af0568115db06a565d06f839a575ce55929d1fe551b8c3dd9

A fingerprint identifies the exact text or file that was sent without revealing it. Anyone holding a copy can check that it matches.

TIMELINE (UTC)

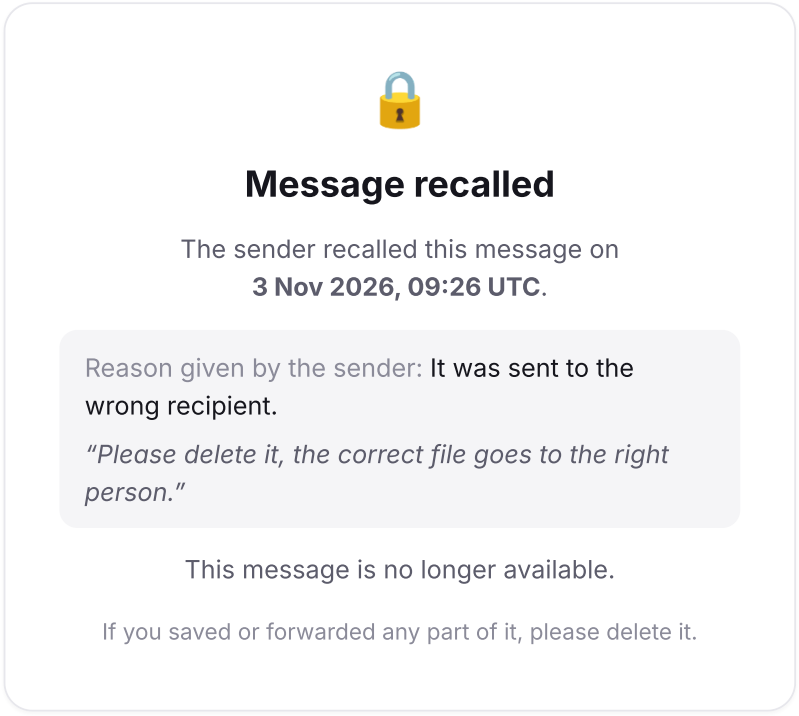
Time	Event	Content shown
2026-11-03 09:14:22	**Message sent with Recall24. Secure link active**	**—**
2026-11-03 09:14:25	Link loaded by a browser or an automated link check. Content not shown	No
2026-11-03 09:26:38	Recall requested by the sender	—
2026-11-03 09:26:42	**Access successfully revoked. The recipient can no longer open it; the text is kept for this report under the company's rule**	**—**
2026-11-03 09:26:42	Reason shown to the recipient: Wrong recipient (note: "Please delete it, the correct file goes to the right person.")	—
2026-11-03 09:48:10	Link opened after access was revoked. "Message recalled" shown, content not shown	No

Incident reports record events observed by Recall24. They are not legal determinations and do not by themselves establish whether a data breach occurred. Times are recorded on Recall24's servers in UTC. The recipient can always see that an email with a link came from the sender. Opening your own link while signed in is not counted.

What the recipient sees

The same sample message, from the recipient's side. The email itself stays in their inbox; the content does not.

From	**Sara Jensen** <sara.jensen@nordvik-accounting.example>
Subject	Payroll October 2026 – all employees
Received	2026-11-03 09:14
Body	A secure Recall24 link instead of the text and the attachment



- The recipient keeps a trace: who sent it, when, the subject, when it was recalled and why.
- The sender must choose a reason before recalling; it is recorded in the incident report exactly as the recipient saw it.
- Companies can set rules: no recall after the recipient opened the message, or no recall of messages between colleagues.
- A company's compliance contact can read the incident reports of all its users. Every user sees who that is. Message content is included only if the company chose to keep it.